

COURSE REGISTRATION FORM
Complete and fax to: 334.844.5989
 Register Online at: www.auburnworks.org

Course/Event: Lean Healthcare 101

Number of Attendees _____

Total: \$ _____

Auburn Training Connection members receive a 20% member discount.

Company Name: _____

Participant Name: _____

Address: _____

City _____ State _____ Zip _____

Phone: _____

Fax: _____

Email: _____

Make check payable to:

Auburn Technical Assistance Center - Auburn University

Register four ways:

Fax: 334-844-5989

Phone: 1-800-446-0386

(credit card payments can be taken by phone)

Web: www.auburnworks.org

Mail: Auburn Technical Assistance Center

147 Lowder Building

Auburn University, AL 36849

Questions: Mitch Emmons, 334-844-3881

Email: emmonmb@auburn.edu

Registration cancellations are not allowed but substitutions are permitted. ATAC reserves the right to cancel open enrollment classes prior to the date of the event. If the class is canceled, credit will be given for a future event.

Auburn Technical Assistance Center was established in 1976 and is an affiliate of the Alabama Technology Network and an Economic Development Administration University Center. As an arm of the Auburn University College of Business, ATAC provides business and technical assistance, customized training, and consultation in implementing value-added strategies to manufacturers and other businesses, not-for-profit organizations and government agencies in Alabama and the Southeast.

Please Share This Information With Others In Your Organization Who Might Have Interest.

Auburn Technical Assistance Center

AUBURN
 TECHNICAL ASSISTANCE CENTER

147 Lowder Business Building • Auburn, AL 36849 -5350 •

1.800.446.0386 •
 334.844.4659 •
www.auburnworks.org •

Auburn University is an equal opportunity educational institution/employer.



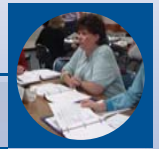
OPEN ENROLLMENT
Lean Healthcare 101

2010

April 6, 2010, Auburn, AL
\$295/seat

(Call for Special Pricing for Groups 6-9)

REDUCE COSTS



IMPROVE PATIENT CARE



IMPROVE MORALE



IMPROVE PRODUCTIVITY



REDUCE WASTE



Stabilize

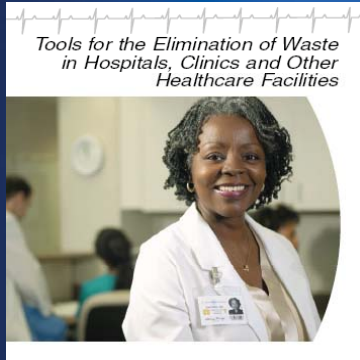
Standardize

Simplify



Lean Healthcare 101

It's about improving patient care as well as non-patient care activities



Lean Healthcare 101 is a course designed to teach Lean's continuous improvement methodology and tools. This full-day energetic event will give participants a hands-on, learn-by-doing experience by applying Lean philosophies and tools in a simulated Emergency Room environment. Participants will learn value stream mapping, workplace organization, batch reduction, standardization, pull systems, continuous flow, and more. This training will prepare participants to apply Lean concepts and tools back in their own organizations to ultimately drive out waste and increase efficiency.

Why Lean Healthcare?

- 60%-80% of costs can be reduced
- Work and patient flow will improve
- Patient as well as non-patient care processes will improve
- Improves morale
- Improves productivity
- Improves bottom line

Lean Health Care Training:

The instruction is based on learning the tools and concepts of Lean through the three primary phases of Lean implementation:

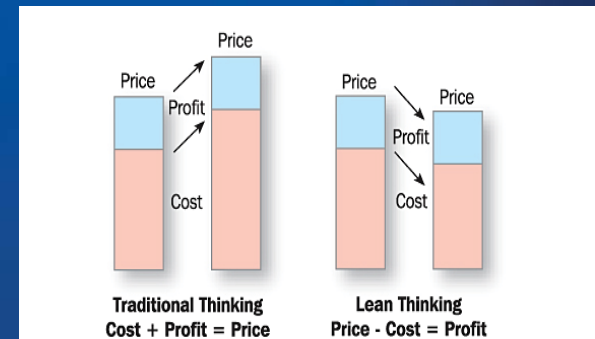
- 1) Stabilize patient as well as non-patient care processes before anything else. This will allow for a solid foundation upon which to use the Lean tools.**
- 2) Standardize the processes. This will allow best practices to be determined and improvements will be easier for future events.**
- 3) Simplify the process. This will allow kaizen to be a way of life through efficient scheduling and leveling, visual controls, metrics, coaching, and leveling.**

ATAC presently is working in the areas of Lean with: Integrated Med Systems, Birmingham; East Alabama Medical Center, Auburn-Opelika; Have experience with Baldrige criteria for high performance in healthcare. For client testimonials and additional information about our Lean Continuous Improvement programs and Instructor credentials, visit our web site: www.auburnworks.org.

You Will Learn:

- How to identify and reduce waste quickly and efficiently in any hospital, lab, or clinic
- How to value stream map processes
- How Lean tools can improve patient as well as non-patient care processes
- How to standardize processes as the basis for improvement
- How all the Lean tools interrelate and create a favorable environment

Improving patient care as well as non-patient care activities



Waste: Anything that adds cost or time without adding value

